

## NATIONAL CYBERSECURITY AGENCY: REGISTRATION REQUIREMENT FOR ESSENTIAL SERVICE PROVIDERS

On June 4, 2025, General Instruction No. 1 issued by the National Cybersecurity Agency was published in the Official Gazette, which establishes the mandatory registration process for essential service providers in the cybersecurity incident reporting platform.

### ➤ Who should register on the Platform?

All institutions that provide services classified as essential, in accordance with the provisions of Article 4 of the Law No. 21,663 Cybersecurity Legal Framework ("Essential Service Providers").

These include, among others, institutions that carry out the following activities:

- Banking, financial services and means of payment.
- Electrical distribution.
- Digital infrastructure and digital services.
- Telecommunications.
- Transport.
- Healthcare.
- Fuel distribution.

## ➤ How must they register on the Platform?

- Essential Service Providers must designate one or more Incident Reporting Officers responsible for reporting cybersecurity incidents. These Incident Reporting Officer will also serve as the institution's technical counterpart before the National Cybersecurity Agency within the cybersecurity incident reporting process.
- The Incident Reporting Officers must have technical or professional training or experience in cybersecurity matters.
- The designation must be formalized through a document electronically signed by the Essential Services Provider's legal representative.
- Registration on the Platform must be carried out by the Incident Reporting Officers through the following link: <https://portal.anci.gob.cl>.

## ➤ Why is it necessary to register on the Platform?

The Platform is the official means through which Essential Service Providers comply with their obligation to inform the Agency about cyberattacks or cybersecurity incidents that may generate significant effects.

## ➤ When does this obligation come into force?

All Essential Service Providers must register before next **Wednesday, June 11, 2025**.

Those institutions that do not register may be sanctioned with fines of up to approximately **USD 370,000**.

The details of the registration process are available at the following link: <https://anci.gob.cl/registro-plataforma>